

How to use the U-mix and V-mix prepaid package

Dear Customer,

Thank you for ordering a U-mix / V-mix prepaid package!

You have received a sheet with printed barcode labels. Each label contains a match code for your workgroup, a consecutive number and a barcode for internal data recording. To use the barcodes please fill in a U-mix or V-mix order form. If you are a new customer please register first in our order system first. Go to https://www.starseq.com/ordersystem/

and click on "registration" to generate a new account. Fill in the contact details in the next step. After submitting your contact details, you will receive a confirmation link by email to verify your identity. After verification, you will receive a second email with your login data. If you did not receive the emails, please check your spam folder. To order U-mix or V-mix samples please go to https://www.starseq.com/ordersystem/and click on "login". Add your username and password and choose U-mix, V-mix or plate to fill in the order form

For V-mix please stick one barcode label for each sample to sequence into the field called "file name" of the printed order form. You can ignore the hint "office use only".

For U-mix please stick one barcode label for each sample to sequence somewhere on the front or back site of the printed order form and send together with your samples in a padded envelope to:

StarSEQ GmbH Johann-Joachim-Becher-Weg 30a 55099 Mainz Germany

****IMPORTANT****

Abbreviation and numbering on top of the lid of your sample tubes must be identical to order form! You can use match code and number from the appropriate barcode labels if you want.

Do not add the barcodes to the sample tubes!

You can find more information's regarding needed sample amounts, concentration and handling at https://www.starseq.com/life-science/sanger-sequencing/u-mix/

Please click on "Important Information For U-mix/V-mix User"

**** IMPORTANT ****